Marcia Crosby Exposes The Scam That Is Burning Man

Marcia Crosby. Boise, ID. About. Marcia manages two of Black Rock City's major public services: the Center Camp Café and Arctica. She oversees budgeting, staffing, and operations for the coffee and ice sales during the Burning Man event, and loves the broad variety of skills and tasks this role requires. She skillfully rides herd over a rag tag infestation of yuppies, hippies, tech billionaires, sex addicts, drug abusers and white kid delusionals like:

Larry Harvey, Project Director (LLC)
Crimson Rose, Dir Art Management (LLC)

Art Council Members

Crimson Rose, Dir Art Management (LLC)
Dave X
Elizabeth Scarborough (Bettie June)
Jeremy Crandell
Roger Ripps (Panther)
Sara Chieco (Cheeks)
Stephanie Selig (serious)

Artery (On-Site Art Placement Team)

Crimson Rose Adrian A. Stimson (Buffalo Boy) Amani Loutfy **Andrew Walter**

Audrey Love (Sauce)

Barbara Hartley (Lipstick Barb)

Bob Marzewski (Wizzard)

Brian Davis (Jones)

Cameron Danis (Cammy Sutra)

Carmon Emery (carmonious)

Catherine Gacad (vixen)

Colin Cherot

D'Andre Teeter (Big Daddy D)

Dave Seavey (grin)

Dave Sholl (Dave X)

David McParland

Debbie Rich (Ferocious Pixie)

Elizabeth Scarborough (Bettie June)

Eva Konig

Eve Libertone (Octopus)

Glenda Solis (Bathsheba)

Hector Topete

Ian Grove (Happy Grove)

Jeff Carver (Reno Jeff)

Jen Polyzotis (Lil'Jen)

Jeremy Crandell

Jim Tierney (Anarchist)

Jim Wolff (Serg)

Kat Westfall (Girl Scout)

Katherine Eldridge (Katie)

Kevin Wiley (K)

Kitty Gordon

Lysa Morgan (Dazzle)

Mark Maser

Matt Eggers (boy wonder)

Matt Stanley (Booka)

Melanie Gensler

Merritt Pelkey

Nikki Doran (lil ms. E)

Roger Ripps (Panther)

S.J. Tucker (Sooj)

Saffron Lee

Sara Chieco (Cheeks)

Sarah Haynes (Trailer Trash)

Stephanie Selig (Serious)

Steve Boverie (Dr. Glowire)

Tyson Phipps

Art Support Services

Roger Ripps (Panther) – Art Support Coordinator

Ron Todd (Hulot)

Revi Schlesinger

Ross Holzman

Jason Bellenger (Pixel)

Ted Redelmeier (T Man)

Nicolay Kreidler (Daddy)

Airport

Lissa Shoun (Tiger Tiger), Airport Manager Chris Boyle (Blaze), Volunteer Coordinator Mike Bunch (Hoot), Air Commander Michael Twing (Rebar King), Land Commander Rebecca Kraft (littlepiggy), Queen of Customs Adam Meyerson, (FIDO) Ministry of Customs & Flapjack Commander Carl Sagerquist (Zeuss), Unicommander
Charles Petrie (Calamity Charles), Ministry of Customs
Dean Siracusa (Hawk), Answer Man and Pilot Briefer
Ed Works, Ministry of Customs & Construction
Heidi Karl (Heidi with the Red Tutu), Ministry of Customs
Jerry Wrobleski (Plan B), Load Master
Kevin Bowman (The Mayor), Ministry of Customs
Roger Plowe (Glassman), Deputy Land Commander
Ron Conner, Office Manager
Squeeky, Ministry of Customs

and many, many more; Unicom Operators, Pilot Briefers, Squadron Leaders, Interceptors, Border Patrol, Customs Officials, Box Officers, construction and de-construction crew, Flapjack Flappers, artists, pilots, etc. Black Rock Fuels Dave X

Construction of the Man

PLATFORM: PAVILION

Larry Harvey – Project Director, Chief Designer (LLC)
Rod Garnett – Pavilion Designer
Will Roger – Director of Construction (LLC)
Crimson Rose – Art Coordinator (LLC)
Ilo Kratins (Steel Toe) – Project Manager
Elizabeth Scarborough (Bettie June) – Assistant Project Manager,
Art Production Mgr
Andy "Bruiser" Moore – Heavy Equipment
Andrew Johnstone – Virtual Playa
Bob "Captain Bob" Heacock – Man build team liaison

Ben "Chainsaw" Stoetling – Man build co-lead (Emeritus)

Beckie "In-sin-erator" Timohovitch – Pyrotechnics Coordinator

Danny "Mr. F'n D" M - Man build co-lead

Dimitri "Demon" Timohovitch – NV. Sate Lic. Pyrotechnician

Dominic Saldana — Man base construction

Erin "Playground" MacCool - DPW

Gita Dombrowski — Engineer

Hannes Ots — Man base construction

John Boy Wagner — Fernley Electric – Electric

Jack Haye - Pavilion Obelights Designer

Jiri Jacknowitz — Obelights construction

Logan "Cobra Commander" Mirto – DPW Volunteer Coordinator

Matt "HazMatt" Morgan - DPW, Purchasing

Mark Sinclair - Lead Engineer

Otto Evans - Man base construction

Paul Schreer (Blue) – Lighting/Electrical Designer

Richard "Big Styck" Scott - Heavy Equipment Lead

Rosendo "Sendo" Saldana — Man base construction

Ryan "Red Ryan" Halwachs – Construction

Tala Busick — Man base construction

Tim "Espie" O'Keefe – Man build lead

Travis Ludy - Site Superintendent

Tyson Phipps – ARTery Wrangler

Lewis Zawlmeyer — Man base construction

James "Sandman" — Man base construction

Brian — Man base construction

MAN CREW

Ben Stoelting (Chainsaw) — Stud Emeritus Tim O'Keefe (Espie) — Construction Manager Brooke Buchanan (Snatch) — Builder Danny Markovski (Mr F*n D) — Lead Builder and Day Saver Bob Heacock (Captain Bob) — Assistant Construction Manager

Aaron Muzalski (Slim) — Builder

David Carr (Spyral) — Builder, Head

Ilo Kratins (Steeltoe) — Builder

Jeff Stevens (Chef Magilla) — Builder

Joe Olivier (Exact Lee) — Builder and Mess Hall Captain

Juicy Sanchez — Builder

Lars Gilstrom (Lars) — Builder

Lisa Schile (Skirpus) — Builder

Matthew Ebert (Metric) — Builder

Meredith Scheff (Sprocket) — Builder

Mike Gittelsohn — Rib and Ring Cutter

Nifer Fahrion (Nifer) — Builder

Otto Ewen (Otto) — Builder

Steve Boverie (Dr Glowire) — Build Lead – Head

Steve Sanchez (Steve23) — Builder

Tim Anderson (Big Daddy) — Builder

Tom Mingle (Mokey Boy) — Builder

Neon

Nichols Radell (Smoke Daddy) — Lead Designer

Dana Watanabe

Dylan Roelofs (Dr Glass Eye)

Elmo Martin

James Upham (Primo)

Kevin Rolley (Kevissimo)

Susan Robinson (Punkabella)

Tim Walker (Capnshady)

Performance Safety Team for Open Fire, Flame Effect &

Pyrotechnics (PST)

Crimson Rose – Director of Art Management, Performance Director

Dave X – Fire Safety Mgr

Elizabeth Scarborough (Bettie June)

Argyre Patras - Dept Mutant Vehicles

Beckie Timohovich (In-Sin-Erator) Pyrotechnic Coordinator

Caitlin von Graf (Safetybitch) - Web, Administrator

Daniel Walsh - Open Fire Specialist

David Barr (Battalion 4) - Emergency Services

Dimitri Timohovich (Demon) Nevada Licensed Pyrotechnician

Eric Smith (Propaniac) – Flame Effects Specialist

Jack Schroll (Dust Devil) – Flame Effects Specialist

Joseph Pred – Emergency Services Operations Chief

Ken Smith – Flame Effects Specialist

Lee Chubb (Twister) – Flame Effects Specialist

Maque da Vis (Haz Maq) – Pyrotechnic Consultant

Russ Kane (Jersey 1) - Fire Branch Chief

Russ Kane (Jersey 1) – Fire Branch Chief

Wally Glenn (Pyro Boy) – Pyrotechnic Consultant, Flame Effects Specialists

Atomic - Ranger Support

Wally Glenn (Pyro Boy) – Pyrotechnic Consultant, Flame Effects Specialist

Dana Barks (Moonfire) — Flame Effect Specialist

Kandy Barks (Lavendar Girl)

James Hollan (Cowboy)

Tonya Schroll

Ted Hullar

Shannon Duncan

Vince Brown (Hardwood) — Pyrotechnics

Julia Brown (Jaloola) — Pyrotechnics

Bill McGregor (Daddy Bill) — Pyrotechnics
Kim Megowan (Kimchi) — Pyrotechnics
Travis Wasson (Twatson) — Pyrotechnics
Colin Wasson (Fisher Price) — Pyrotechnics
Sean Jones (Phoenix) — Pyrotechnics
Susan Stealey (Firefly) — Pyrotechnics
Andy Ussach (Dr. Andy) — Pyrotechnics
Dianne Flowers (Swamp Nerd) — Pyrotechnics
Fred von Graf (Fun Fred) — Pyrotechnics
Kirby Nellis (Ace) — Pyrotechnicsw
Tyler Welch (Ty-Fighter) — Pyrotechnics
Marissa Pfaff (Mariposa) — Pyrotechnics
Marcus von Graf (Dust Monkey)
Atomic – Ranger Support

BLACK ROCK CITY SERVICES

Black Rock Rangers

2wilde

Action Jack

Alabama

Alias

Ampersandy

Angelic

Answergirl

Aphrodite

Apparatus

Arrow

Atomic

atreyu

Aussie

AXLE

Aylish

Bacchus

Backbone

Bacon

Bad Apple

Badgirl

Bagpiper

Batman

Bayou

beansprout

Beast

Beauty

Beavis

Belmont

Beow

BioBoy

biteme

BlackSwan

Blank

bluefish

Boiler

Boilermaker

Borderline

Brave Dave

Brooklyn

Brother

Buick

Bunny

Bustin

Butterman

Buzcut

Bystander

CandyAss

carbon

CCSallie

Chainring

Chameleon

Chaos

Chichi

Chimpsky

Chocolate

Chyral

Cilantro

Clockwork

Cool-68

Copperhead

Cousteau

CP

Creech

Crizzly

Crow

Curry

Curveball

daMongolian

DarkStar

Daruba

Debris

Deuce

Dixie

DNA

Dolomite

Dr. Neal

Dr. Rox

Dr. Volts

Duney Dan

Easy E

Ebbtide

Edge

Eldo

Enigma

Fable

Famous

Farmer

Fighter Fish

Filthy

Fixit

Flan

Flash

Flint

Foundation

Frayed Knot

Freedom

Freefall

Fuzzy

Gemini

Genius

Giggles

Giver

Golddust

Good Start

Goodwood

Gouda

Granny

Grasshopper

Grofaz

Grooves

Grumbles

Gypsi

Haggis

Haiku

Ham-man

Harvest

Headcase

Heart Hunter

Heaven

Hellboy

Hermione

Holden

Hollywood

Hombre

Homebrew

Honey

Hookah Mike

Hooper

Hughbie

Hulot

Iggy

Igor

Impossible

Iron Max

J.C.

Jackal

Jake

Jeeves

JennSteele

Joker

Joshua

Judas

Junkyard

Jynx

k8

Kanga

Kathasaurus

Kaval

Keeper

Kiote

Knight

Kokochi

Kshemi

Kuma

LadyFrog

Larrylicious

Lather

Lazareth

Leeway

Lefty

Lepus

Lightning

Little John

LK

LongPig

longshot

Mad Chatter

Madtown

Magiver

Magpie

Makana

Mapacho

Mariana

Marker

Martin Jay

Maximum

Mendy

Mere de Terra

Mickey

mindscrye

Minion

Mirage

Mischief

MisConduct

Mission Rat

Mithra

Molten Joe

Moonshine

Mr Po

MrE

Ms.Rie

Mushroom

Mustang

NaFun

natural

NaughtyBoy

Nentis

Nitrine

Nobooty

Noise

Nosler

Nullset

Number Nine

Oblio

OBwan

Octane

Oddboy

One Trip

Onyx

Osho

Oswego

Otter

Owen

Pacman

Painless

Pancetta

Paragon

Part Time

Password

Past Tense

Pax

Peaches

Philamonjaro

Piney Fresh

Polaris

PopTart

Porn Star

Portaplaya

Prana

Pretzel

PrinSarah

Pursuit

Queen B

Quicksilver

Rat Bastard

Raven

Ready

Reckless

Redbeard

Ric

Riffraff

Rockit

Rockmaster

Rodent

Romeo

Ronin

Rooster

Root Kit

Roslyn

Rumpy Pumpy

Sandy

Santa Cruz

Saratonin

Sasquatch

Satellite

Scooter

Scoutmaster

Seadog

Shaemunk

Sharkbite

Shiho

Shoebocks

Shrek

Shug

Sidewinder

Siggo

Singularity

Sir Bill

Sledgehammer

SlipOn

Snappy

Snowboard

Sock Monkey

Space Bubba

Spatch

Spice

Spider

Splinter

Spore

Squeeky

Starrman

Stingray

Stitch

Strider

Strobe

SugarFoot

Summer

Sundancer

Susie Q

Sweet Tart

T Rex

T-Bird

Tadpole

Tahoe

Taliesin

Tango Charlie

Tanuki

Taoskye

Telkon

Tenderfoot

Thor

Tiara

Tigereye

Tinkerbell

Toecutter

TomCat

Tool

Trainwreck

Tranquilitea

Trapper

Triumph

Trouble

Tryp

Tuatha

Tulsa

Twilight

Twinjammer

Twisted Cat

Two-Step

Ubercarney

Ultra

Uncle Dave

Uncle John

Valentine

Vegas

Velouria

Velveeta

Vertigo

Vichi Lobo

Violet

Wasabi

Weebles

Whiplash

Whiskey

Whisper

Wide Eyed

WidgetGirl

Wilco

WildeHare

Willard

Wish

Xplorer

Yoda

yoYo

Zeitgeist

Bus Depot

Jim Wierzba

Frank Schubert

Lloyd Stauning

Randee Leegstra

Joe Harvey

Mark White

Janice Labadie

Frank Emond

Constance Wittig

Nancy Peacock

Carol Baardsen

Mari Stephenson

Matthew Mangione

Kathleen Borkey and her daughter

John Marasigan

The Green Family

Valerie Fantaski

Talena Gray

Krystal Karstrom Kassandra Walsh

CampArctica/Ice Sales

...and hundreds of amazing volunteers who put the cold stuff in your hands all week long!

Center Camp Café

Black Rock Census 2008 Volunteers

S. Megan "the Countess" Mulet – Census Coordinator Kateri "Variance" McRae – Data Guru Erik "Equator" Mulet – Art Director Liz Sciore-Jones – Camp Organizer Lyn "the Trapper" Hartley –Trapline Coordinator Gwendelyn Daniels – Wagonista / Decorator Maher Abdel-Sattar – Camp Builder Mediya Sharifi – Camp Builder Roma Panganiban – Camp Builder Taylor Fitz-Gibbon – Wagon Builder Alana Loria Anapol Glassco – Office Manager

Café Trappers

Mark Lardner

Barbara Miller

Cathey Kennedy

Ted Clark

Angela Libal

Elena Ferch

Marylou Holt

Eddie Yu

Lucy Lu

Roxanne Karr

Lisa "Trilly" Devos

Tracy Elizabeth LeFave

Don LeFave

Sarah "Crescent" Neves

Kirsten (kk)

Kathleen Solomon

Blaze

Pat Bevington

Sean Radner

Wing Happy

Shanan Bently

Pricilla

Daniel W

Jeff Poulsen

Snaptrappers

GF

Christie "Princess Playa" Bretherton

Ookie

Kiosk Hosts

Dean Rossi — Pickled Eggs
Paul Cummins — Hushville
Lora Green — Kidsville
Rachel "Pilot" Chodorow Reich – Costco Soulmate Trading
Compay
Scooter — Heebeegeebee Healers
Bob "Bobalicious" Meydenbauer — Astral Headwash
Christopher "CTP" Palmer — ByB

Keypunchers

Taylor Fitz-Gibbon

Kevin Searle

Hector Alcala

Mary Watson

Anna Deis

Kate Rollins

Ann Norton

Eddie Hennig

Angela Libal

Ashley Studl

Carrie Peterson

Ray Misra

Tracy McLellen

Sean Rader

Shanan Bently

Maria Noel Varela

Matthew Albertson

Steven Crane

Mike Munger

Sherief Zakher

Soozan Wood Therese Suarez

Department of Public Works (DPW)

Abby Ehmann, Beer Abby Adam Rubenstein, Adam Adelle Hughes, Delle Aden Martin-Anderson, Irie Alex Glosenger, Dij Alexeis Filipello, Lexi Lu Alexi Boshart, Alexi Amanda Washburn, Amanda Amy Charlton, Beergut Andrea Cohen, Montreal Andrea Ruane, Roo Andrew Coslow, Andrew Andrew Ewen, Otto Von Danger Andy Moore, Bruiser Andy Luna, Luna Angie Presser, Angie Ani St. Amand, Ani Anneliese Gidion, Ali Arno Holschuh, Arno Art Tucker, Art Ashley McKay, Absinthe Atom Smith, Atom Augusta Callaway, Beany Austin Staunch, Austintatious Austin Shaffer, Boy Austin Ava Thomas, Ava

Ben Clemons, Cola

Ben Cook, Kneedsasmoke

Ben Brown, Teo

Bob Hirsch, Ebbtide

Bonnie Reiss, Bunnie

Brad Miller, B-rad

Brad Roy, Chili

Brent Haas, Fistula

Brian Moucha, Brian

Brian Kelly, Feral Kid

Brian Koch, Goatt

Cara McClendon, Firecrotch

Carl Brucker, Cowboy Carl

Carl Hoagland, Not Carl

Cassandra Moore, Combat

Cassia Maher, Mothertrucker

Charisse Squires, Cherry

Charlie Nguyen, Rik Baw

Chris Bennet, Bennet

Chris Neary, Chaos

Chris Heierman, Chris

Chris Cumming, Handsome Chris

Chris Hankins, Kiwi

Chris Medack, Magellan

Chris Stockton, Mr. Fix-it

Chris Lord, Poltergeist

Chris Petrell, Taz

Chris Goodin, Weldboy

Christen Fairbanks, Face

Christina Cortez, Not Yo Mama

Christina Fenendael, Sabine

Christine Hoffman, Christine

Christine Shepherd, Epona

Chuck Choucalas, Chuck

Cindy Bruce, Felony

Coda Stargill, Zombie

Cody Canon, Canonball

Colleen Mulleedy, Colleen

Constance Sebastian, Murderkitten

Corey Sauer, Ray Posado

Craig Lafferty, Art Shark

Craig Erickson, DPW Dogg

Cristin Lafata, Silly

Curtis Tyler, Mayfield

Dan Manzano, The Reverend

Dani Gilmore, Dani

Daniel Sheppard, Shep

Danny Huss, Danny

Dave Scholl, Dave X

Dave Breeze, Spikes

David Stern, Blackbox

David Ebert, Dace

David Koppel, Doorman Dave

David Fields, Gallows

David Waclo, Oakie Dave

David Lasky, Quiet Earp

David Cooke, Slickfinger

Deanna Westberg, Degenerate

Dennis Sullivan, Freq

Dennis LaPrarie, Pops

Derek Menningen, Drinkwhore

Devin Lozano, Devo

Diction Davies, Dicky

Dillon Watt, Dillon

Dominic Tinio, DA

Dominique Vyborny, Dominique

Doug Weigel, 3D

Doug Drummond, Felonious

Dustin Ebert, Bustin

Dustin Christiansen, Dirty D

Dylan McNeil, Blackthorne

Dylan Becker, Dylan

Edward Gurd, Stringbean

Eleisha Lydon, E

Eli Peterson, Eli

Eli Lyon, Padawan

Eli Rosseter, Ten-nine

Ellen Hinds, Burdizzo

Eric Cox, Eric

Eric White, Plex

Eric Hughes, Vaughn

Erica Williams, Fluffer Nipps

Erik Mulet, Equator

Erin Meyer, 13

Eve Warnok, Singapore

Evrett Kramer, Captain Erotica

Farshad Rezai, Yoqi Bear

Fay Dearborn, Creampuff

Felix Ling, Missing Asian Guy

Fogel Fogel, Perky

Frank Perticone, Frank

Fred Hagemeister, Hagey

Gabriel Pinkerton, Gabriel

Garth Ferris, Easy Goin

Gary Wilson, Gary Wilson

Gary Mann, Ullas

Genevieve Sazlov, Little Wing

George Bush, George Bush George Weber, Goatman Dan Gil Grabow, Gil-T Grant Myers, F U Amos Greg Hallenbeck, Yardz Gregory Sklar, Clear Hana Tuware, Hana Heather Henderson, Heather Heather Arterburn, Ridge Heidi Toftdahl, Heidi Helena Bigall, Helenafish Hollis Hawthorne, Hollis Holly Canon, Bewitched Ilan Interlano, Jimi Jaimee Greenleaf, J. Crush James Spurlock, Sandman James Perry, Slo-bro James Robinson, Toad James Arthur Reis Smith, Jar Jamie Douglass, Jamie Jamie Reyes, Sparrow Jared Weedman, Biggles Jared Sindt, J-Rod Jason Fitzgerald, Fitz JD Weiss, Deputy Dawq Jeff Ross, Bishop Jeffery Pankey, Pope Phabulous Jenni Urbanczyk, URBZ Jennifer Ritts, Knee Pitts Jeremy Gage, Gage Jeremy Travis, Germ Jeremy Walker, Space Bag

Jessica Gruelich, Eris Jessica Komaromy, Squirrely Jessica Reeder, The Hun Joe Schwann, Joe The Builder John Loftus, Blindman John Little, John Bastard John Jensen, Johnny Jet John Beese, Jonny Amerika John Ahuna, Long Pig John Lehman, Twin Jammer John R. Simon, Chicken Bone John Richard Little, Payphone Jon Case, High Center Jon Fahey, Jahn Filthe Jon Powell, Jonny Lingus Ion Oden, Random Ionathan Gevas, Fstick Joseph Cordone, Happy Meal Joshua Bachrach, Slaw Josie Harvey, Anne Bonny Juliana Bradley, Juliana Julie Racicot, Robin Hood Justin Curtsinger, Justin Kat Houston, Katronaut Kathryn Fischer, Kathryn Katie Lanni, Bloody Knuckles Katy Clement, Shotgun Keli Davin, Keli Kelli Nelzen, Gentle Lay Kelly Taylor, Bee's Knees Kenneth Weiss, Weiss Kerry Lundin, Purple Fluffer

Kevin Busher, Blondie

Kevin Dennis, Fluffy Rooster

Kevin Scott Skrabanek, Brewmaster

Kimball Stone, Sleep Dep

Kimmy Blanchard, Kimmy

KJ Jacobs, Oh My God

KT Tesch, KT

Kyle Larrain, Whatdayawant

Kyle Robertson, Kyle

Laurent Martin, Lowrent

Lee Newbury, Leeway

Leslie McLaughlin, Ocean

Liam Perivsky, LoneStar

Lisa Schile, Scirpus

Lisah Barry, Lisah

Logan Bristar, Lodog

Luz Luna, Sissybitch

Lynne Bruning, Fondue

Marc Norland, Splashdown

Maria Kucparic, Mango

Marisa Newell, Marisa

Marissa Almquist, Girl Charlie Faggot

Mark Tomkiewicz, Buphalo

Mark White, Wheels

Marnee Benson, Wanda Power

Marni Nemer, Giggles

Marshall Perry, Wilde Child

Martin Walker, Bigger Nipples

Mary Ann Choucalas, Maryann

Matt Deluge, Starchild

Matthew Noble, Little Matt

Matthias Harman, Aristotle

Max Jones, Evil Max

Max Hanna, Hazbro

Max Sisson, Max

Max Bernard, Max

Megan Mulet, Countess

Megan Wright, Show Off

Melissa Waters, Hormel

Melody Pace, Melody

Melody Bobisuthi, Mere de Terra

Merlin Stewart, Merlin

Michael Taylor, Ali Pato

Michael Black, Crow

Michael Doucette, Deuce

Michael McHugh, Drunken Nurse

Michael Small, Insane

Michael LaPrarie, Squeeks

Michele Ravera, Ginger Petunia

Michelle Ochoa, Jalapena

Michelle Lombardo, Michelle

Mick Hobbs, Mick

Mike Berkey, Captain

Mike Garlington, Photo Mike

Mike Rezl, Rezl

Mike Schaffer, Railroad Mike

Mike Sanders, Torin

Miranda Blakely, Rugburn

Mishka Willis, Mishka

Molly Starkovich, Molly

Molly Marie Zaputil, Psyren

OFF-PLAYA (YEAR-ROUND) TEAMS

Nevada Operations

Based in Nevada

Quinn Yarborough, GhostDancer, Ranch Manager & Special Projects Manager Sherry Carter, Trixie, Gerlach Office Manager Kevin Davis, Arcane, BRS Auto Shop Manager Chaz Perry, Jynx, Saloonkeeper Michael Burdiss, Bubblegique, Safety Coordinator

Based in San Francisco

Marian Goodell , Jack Rabbit , Director Of Business Communications and the DPW Erin MacCool , Playground, DPW Project Manager & Labor Coordinator Matt Morgan, HazMatt, DPW Business Services Manage Tony Perez, Coyote, Black Rock City Superintendent Logan Mirto, Cobra Commander, DPW Crewmaster

DMV (Department of Mutant Vehicles)

COUNCIL
DVD
Jannypan
Johnnie Royale
Michael Wolf
Muppet
Odwally
Purple Koosh
Sparky

HOTTIES

Barry Costello

Bear

Beer Gut

Bill Dewhurst

BlueCross

Brett Jacobs

BrotherLuv

Cap'n Ron

Cassandra Stern

Cimaron

Cornelia Rensi

Courtney Gerzymisch

David Phife

Davor Atles

Dayzee

Den

Devi

Dick Hardt

Dougie

Dr. Volts

Erik Johnson

Fluffy the Planner

Gadget

Griffin

Hobbitt

Homing Pigeon

Jackson

jannypan

jarjar

JB

Jennifer Landry

Jenny

Jessica Spurling

Jesus Chris

Johnnie Royale

Jon Sarriugarte

Jon Spurling

Juliebob

Juliette

Just Kate

Kelly Parker

Kinetix

Konaboy

Krizzlette

Krueger

Krystalline

Krysten

Krysten Mate

Lalisa

Lea Rose

Lewie

Lightman

Loren

Lori Karns

Mark Beatie

Matt Franklin

Medicine Man

Merry

Mighty Mouse

Mirror

Mister Pickles

Mr. Moto Mike

Muppet

Nameless

NevadaGeo

Niels Fromann

Nocturnal Steve

Nogoodnik

Odwally

Oliver Kempe

Oochie

Ozz

Photon

Plumbean

Poochie

Pstarr

PurpleKoosh

Rainbow Pyrate

raneforst

Robin lamkie

Rockstar

Ruckus

SA

SAL

Sawdust

Shade of Pleasure Island

sheriff of hard in city

Sparky

Spybot

Stella

Sue Saltraver

Sue-ellen Mason

Sueness

SuzQ

Sweet Wild Rose

The Muse

Tiki Bob

Tomic

Trouble

Twitch

Ultra

Wagon Train

Wail

WhiteEagle

Whoopcat

Wicked

wolf

Earth Guardians

Karina O'Connor, Project Manager & LNT Master
Jerry Jones, volunteer coordinator &
Mike Pruente, Camp & Construction Manager & LNT Master
Tony Guerra, Camp Planner, Web & LNT Master
Nancy Abodeely, Model Camp Coordinator & LNT Master
Hugh Peterson, Hot Springs Outreach
Catherine O'Riley, LNT Training Coordinator & LNT Master
James Green, LNTV Producer
Mike Bilbo, LNT Master and MOOP Czar
Andy Baker, Restoration Biologist & Nature Walk Leader
Ray Bruman, LNT and BM Guru
Larry Breed, LNT Fire & Grey Water Master

EMERGENCY SERVICES DEPARTMENT

OPERATIONS SECTION

Joseph Pred Operations Chief Russ Kane Deputy Chief, Playa Operations. PST Liaison Kate Gonnella Deputy Chief, Operations Greg Stramback Assistant Chief, Volunteer Coordination

PLANS SECTION

David Barr Section Chief. PST Liaison Jaclyn (Jax) Petty Check-in Coordinator

COMMUNICATIONS BRANCH, DISPATCH GROUP

Greg Stramback Supervisor and Volunteer Coordinator
Damon LaRose Supervisor (emeritus)
Liam Pervisky Supervisor
Marcos Della Supervisor
Jeff Duley Supervisor
David Kovar Supervisor
Aaron Anderson Supervisor
Tina Young Supervisor

COMMUNICATIONS BRANCH, TECHNICAL GROUP

Charles Armstrong Group Chief Brian Woodson Deputy Group Chief Dave Banez Technician Bill Wiltschko Technician Bill Harvey Technician Jeff Hill Technician

COMMUNICATIONS BRANCH, IT GROUP

Dave Spencer Group Chief Peter Acord Deputy Group Chief Nevin Cheung IT Engineer

FIRE BRANCH

Russ Kane Branch Chief

Hugh Kane Deputy Chief, Technical Operations, Training, and Logistics

Ben Thompson Deputy Chief, Operations, Station 3 Camp and Volunteer Coordinator

Michael Sutcliffe Assistant Chief, Hazmat and Volunteer Coordinator

Travis Roberts Assistant Chief, Rescue

Ron Martinez Assistant Chief, Fire Branch EMS

John Dudas Assistant Chief, Special Operations

Anthony Misner Captain, Fire Branch EMS

Ken Wagner Captain, Logistics

Warren Paris Captain

Mike McNeill Captain

Jacques Massie Captain

Penny Stone Captain

Andrew Birkhoff Lieutenant

Andrew Graham Lieutenant

Bill Erickson Lieutenant

James McCubbin Lieutenant

Marc Patterson Lieutenant

Mike Smith Lieutenant

Pete Blake Lieutenant

Richard Estep Lieutenant

Ron Vogelsang Lieutenant Sara Scheuer Lieutenant Stephen Fugett Lieutenant Steve Atkins Lieutenant Sue Stangl Lieutenant Wally Walcroft Lieutenant

MEDICAL BRANCH

Kate Gonnella Branch Chief Tracy McDowell Duty Chief and Ticket Coordinator Lee Lenahan Alternate Duty Chief Marc Nelson Alternate Duty Chief, Medical Advisor Jenefer Duane Volunteer Coordinator **Anthony Misner Supervisor** Liam Pervisky Supervisor Diane Matthews Supervisor and Scheduling Coordinator Adam Duhan Supervisor **Nelson Carpentier Supervisor** Karen Sloane Supervisor and Station 9 Camp Coordinator Joe Zarate-Sanderlin Supervisor Karen Weismann Supervisor Carl Melanson Supervisor and Volunteer Coordinator Kevin Leech Alternate Supervisor Rachel Postman Alternate Supervisor James Robinson Supervisor and Training Coordinator Carl Littorno Alternate Supervisor Chris Lord Supervisor and Logistics Coordinator

MENTAL HEALTH BRANCH

Anna Duffy Branch Chief and Volunteer Coordinator

Luna Provorse Supervisor Rick Van Epps Supervisor Daniel Gunnarson Supervisor, Clinical Coordinator, Legal 2000 Team Humphrey Ogg Legal 2000 Team, Mental Health Staff

Exodus

Greeters

Harley K Dubois, Manager Terry Schoop, Community Services Manager Debra Stiers (Topless Deb), Project Manager

GREETERS 2006 COUNCIL

Debra Stiers (Topless Deb) – Project Manager John Barclay (Neo) – Cone King, Set-Up Teri Blodgett (Youty) – Greeters Camp Coordinator Larry Hogan (Quasar) – Greeters Station Manager Michael Hogan (Sparkle) – Volunteer Coordinator Eric Muller (Granny) – Website Schedule Guru Bob Parker (Dragon) – Theme Camp Coordinator

GREETERS – 2008 METAS

John Barclay (Neo)
Dean Goodwin (Enigma)

Drew Hamilton (Manflesh)
Eric Muller (Granny)
Aaron Oret (DubbleA)
David Wedeen (Widget)

Thanks to all the collators, set-up crew, teardown crew. Thanks to the amazingly hard work of more than 30 leads. And most importantly, thanks to the all the hard work of the more than 300 Greeters that made coming home so incredible for all.

Lamplighters

Harley K Dubois, CS Director Terry Schoop, CS Manager

LAMPLIGHTER 2008 COUNCIL

Tony Lewis (Snotto), Project Manager Jonah Horowitz (Moonbeam/Snowcone), Set UP Manager Nick Grainger (Disco) Anna Esquibel (WaterDragon), Volunteer Coordinator Heidi Bickner (Jellybean), Volunteer Coordinator Kelli Pope (Rua)

LAMPLIGHTER VILLAGE SETUP/TEARDOWN

Jonah Horowitz (Moonbeam/Snowcone), Set Up Manager Frank Jorgensen (Senior) Kim Jorgensen (Kimba) Bob Williams (ponytail bob) Josh Williams Peter Killackey (Beefy)
Leia Young (Meatwad)
Alex Martin (Fuck Yeah!)
Patrick Miller (Tyrus)
Kris Young
Kim Fiore (Rraine)
Glenn Leibig (Q)
Jhal Hartung
Carl Gurney (Pink Eye)

LAMPLIGHTER AREA MANAGERS

Daniel Lawrence (Digital Dan),Workspace Manager Brooke Fulton (Sugar), Kitchen Manager Nick Lolis (Schwag), Lounge Manager Jef Clemente (Jefwho), Workspace VC Jason Weinstein (Amuk), Workspace VC

PARTY MANAGERS

Kim Jorgenson (Kimba), Sangria Soiree Danetta Jackson, Bloody Mary Brunch

SPECIAL THANKS

Mark Hansen (Noah Count)
Steve White (Mister Mist'r)
Troy Alton
Victor Coffin (Diesel)
Hilary Porter (Hiza)
Jason Sanders (Tuna)
Alex Bayne (Twin)

Loren Albrecht (Dumbass)

The Markows

Christopher Paul (Squishy)

Mahela Burkholder

Octavia Brooks (Horsewing)

Xak Daffin (Hey You)

Bob Otto

Karl Soule

Robn Floyd (Rilling)

Christy Reichert (Dutch Boy)

Brian Petee

Anh Tran

Charles Owen (Dutch)

Hilary Porter (Hiza)

Patrick Melo (Holden)

Andrew McIvor (Bacon)

Jasmine Joe (Jazz)

Christopher Colley (Lemur)

Joseph Bollini (Jobi)

Mike Quinn

Patty Gallivan (Delicious)

The Adams'

Bill Chin

Grant Andrew Dzuba

Jen Clifford

Adam Lambert (Dogbrain)

Pierre Lefrere (Pyus)

Jason Watkins (Badger)

Barbara Stithem

Wade Russell

Milan Bharadia

Kevin Davis

Stuart Berger (saxafraz)

Fabian Gordon (Veritas)

Jennifer Rockwell

Kevin Reaver

Ben Kelly (Master Blaster)

Nicole O (whip it)

Cindy Anders

Leanne Todd

Jeremy Banks

A.J. Kirsch (Arms)

Rebecca Astaea

Maria Aliano (Mother Hen)

TRICK

Nathan Berry (Natxtron)

Valerie Waling

Jenny Wilson

Stacye Leanza

Christine Schilling

Dan Biggs

Scott Eaton (SunMonkey)

Kelsey Williamson

Dustin O'Hara

Chris Savard (Details)

Vanessa Keay (V)

Paul Berkenbosch (Hubba Hubba)

Tara Brennan (Pisser)

Danny Tweddell (ManSlave)

Cambry Curry

Jon Curry (Pink)

Paul McCain (Thus Fa)

Sydney McClune (Robot)

Jennifer Giffin (Thunderbunny)

Nick Giffin (Hot Stuff)

Krystal Morine

Cassandra Matthews (Ecco)

Matt Zola (Lame)

Samuel Moats-Messing (Pheonix)

Chris Blush (Blushy)

Daniel Hobe

Emma Blue Tummon

Lisa Fahncke (Duckie)

Michael Reardon (Serenitus)

Frances McNally

Barry Shellrecht

Margaret Shulte (Mebs)

Alexis Cuddleback (Lexi)

And all the LL Villagers, and all the LL volunteers from all over BRC!

Thank YOU!

BRC Map

Design & Illustration: Lisa Hoffman

City Design: Rod Garrett

BRC Cartographer: Lily Rasel

Production Assistance: Harley K. Dubois and Terry Schoop

Media Mecca

Marian Goodell, Department Director Andie Grace, Department Manager Benjamin Wachs, Volunteer Coordinator Dennis Hinkamp, Site Manager Katie Eldridge, Artery Liaison

Jodie Kahn, Press Registration Manager

Meghan Rutigliano, Logistics/Operations Coordinator

Tom LaPorte, Media Team Manager

Yomi Ayeni, International Press Correspondent

Aaron Anderson

Aaron Edmondston

Alex Lambert

Aris Vlasakakis

Austin Rucker

Axel Vetter

Brad Berwick, intern

Cathleen Cotter

Chelsea Ross

Chris Breedlove

Dan O'Day

David Addis

David Wills

David Ferris

David Wald

Dennis Hinkamp

Devin Breen

Dimitre Barde

Dimitri Acosta

Greg Gulbrandsen

Harley Sitner

Heidi Gibson

Jason Wiener

Jenny Slafkosky

Jessica Bobier

Jim Graham

Jodie Kahn

John Paolozzi

John Cornwell

John Fenoglio

John Rosenstein

Katie Hartwright

Keith Privett

Kim Nowacki

Laura Casey

Liz McDonald

Loren Miles

Madalene Fetsch

Marianne Ortega

Maurice Fakhoury

Meghan Turner

Nazmeen Arif

Neil Pandya

Patricia Oien

Peter Bejger

Rain Ackley

Rina Gluck

Rob Blackie

Robin Forman

Ryan Keesling

Ryan Wilson

Sam Poretta

Scott Kentros

Spencer Rosen

Tawnya Long

Tim Harrington

Toben Lindell

Tobi Ludwig

Trevor Arnholdt

Weston Rose

Placement (Theme Camps & Villages)

Abdullah

Andrea Cohen (Rambo)

Andy Volk (Eagle)

Bridget Segurson (Hepkitten)

Daryl Renz (Rascal)

David Bernosky (WD)

David Darling (Darling Dave)

Drew Hamilton (Manflesh)

Elizabeth Forst (EB)

Eric Johnson (The Machine)

Erik Christensen

Halle Seronko

Harley Dubois (Heady)

Isabel Nunes (FakeJake)

Janet Rogers (Blackjack)

Jim Baer (Scarrr)

Jimena Gomez-Lobo (J-Lo) Lead Flagger

Karen Clem (The Sister)

Kimber Moore (Shadow)

Kirsten Niesar (Cobalt)

Lawrence Collins (Moth)

Lindsey Rasel (Lily)

Lynn Oburg (Piphany)

Mark Ickes

Matthew Tynan (Cabana)

Megan Beachler (Sacred Flame)

Paul Fairchild (Reckless)

Rob Cruz

Susan Bernosky (Sweetthang) Project Manager Terry Schoop (Retro) Tim Kendziorski (Baulknaub) Valerie Harrison (Dust Bunny)D Lot Lead

Playa Info

Rob Oliver, Playa Info Manager Elecktra!, Playa Info Volunteer Coordinator Dea Nelson, Playa Info Assistant Manager Bob Shilling (Bobalou), Playa Info Assistant Manager David Weisman (Brillig), Playa Info Assistant Manager Francis Wenderlich, Extranet Liaison & Graphic Designer Extraordinaire

Tzara Vierck, Playa Info Assistant Volunteer Coordinator John Schultheis (Wristy), Playa Info Assistant Volunteer Coordinator

Snow, Regional Liason, PI Manual Editor, & Lead Infomaniac Angie Anderson, Lead Ambassasor & Lead Infomaniac Megan Beachler (Sacred Flame), Playa Info Manager Emeritus Robert Brownstein (Sheik), Infomaniac

Ryan Card (Fyreboi), Infomaniac

Lauren Carly, Lead Infomaniac

Raines Cohen, Infomaniac

Brenda Cristani, Infomaniac

Alexandra Davies (Ali Baba), Volunteer Coordinator Emeritus

Berley Farber (Wonderboy), Infomaniac

Kathy Favor (Burning Kathy), Infomaniac

Michael Favor, Directory Lead

Sara Fetesoff (Sage), Infomaniac

Stuart Gibson, Infomaniac

Leori Gill, Infomaniac

Todd Hanson, Infomaniac Nana Kirk, Lead Infomaniac Denise Lite (D-lite), Infomaniac Ned Mathers, Infomaniac Ann McCandless (Sparkle), Infomaniac Cary McHugh (sCary), Lead Infomaniac Jonathan Morrison, Directory & Infomaniac Janett Peace (Lady Zires), Lead Infomaniac Jay Pearlman, Directory Tony Purmal (Sir Real), Lead Infomaniac Tony Ricucci (Cooch), Infomaniac Michael Shore (BAD dog), Infomaniac Duarte Teixeira, Lead Infomaniac Monique Verrier (Kiki), Infomaniac Trey Watkins, Infomaniac Ethan Willard, Infomaniac Dawn Wilmon, Infomaniac David Zinn (Buf), Lead Infomaniac

Recycle Camp

Harley K. Dubois, Director
Terry Schoop (Retro), Manager
Paul Schreer (Blue), Project Manager
Jillian Jaffe (Suddenly), Volunteer Coordinator
Tom Kapanka (Spanky), Camp Design
Charles Shan Olson (Bear), Crushing Machine
Christopher Hansen (Aries), Camp Operations
Tracy Cooke (HotDamn), Camp Operations
Rebecca Lippert (Sugarbunni), Kitchen Goddess
Vivian Nguyen (Vivian), Camp Chef
Michael Siminitus (Recycle Michael), Zero Waste Consultant

Kimberly Gregory (Karmalicious), Zero Waste Consultant Anna Adamczak, Camp Operations Jerry Yellot III (Trey), Camp Operations Jordan Robins (Montoya), Camp Operations Patricia Rawlinson (P-Raw), Camp Operations Alyssa Miller (Agent 99), Camp Operations Stephanie Bryant (Steph), Friend of Recycle Camp Kathy Doyle (Doyle), Friend of Recycle Camp Kassie Lewis (Kassie), Camp Operations Terry Williams (Mom), Kitchen Crew Georg Bernhard (Gogo), Camp Operations Vanessa Vaudo (Vanessa), Camp Operations Samantha O'Brien (Sam), Camp Operations Valerie Plowden (BRainzz), Camp Operations Alex Fay (Rip), Camp Operations Eric Xodik (Zod Man), The Groom Jenny Stovell (Sun Leopard), The Bride Jennifer Forbes (Jenn) Camp Welder, Refoliation Artist Lex Talionis (Lex), Refoliation Crew/Welder Jay Sondi (J-sus), Art Car Crew Lisa Hamilton (Little Lisa Train wreck), Art Car Crew And all the volunteers sent to us this year from Playa Info.

Box Office

Tim Foster, Box Office Manager Sara Sims, Manager Rachael Errington, Manager Natalie Villeda, Manager Mandy Gordon, Manager Rebecca Throne, Manager Will Davies, Manager Jeannie Sanderson, Shift Lead John Maxey, Shift Lead Greg Barnes, Shift Lead Erin Ruiz, Shift Lead Tony Day, Shift Lead

Shavawn Smith, Shift Lead

Buck Down, Set Up Lead

Danielly Aldana, Crew

Tom Beckenfield, Crew

Jared Bennett, Crew

Terra Cronshey, Crew

Frank Diaz, Crew

Derek Dyer, Crew

Duncan Forsyth, Crew

Kim Gallaer, Crew

Jeff Galvanek, Crew

Joseph Gubernatis, Crew

Gaia Hannan-Facchini, Crew

Graham Hayes, Crew

Arpad Istok, Crew

Monika Jones, Crew

Delilah Jones, Crew

Jeff Kimmich, Crew

Eric Larson, Crew

Peter Max Lawrence, Crew

Christopher Lindstrom, Crew

Louise Mason, Crew

Ali Mumtaz, Crew

Rebecca Parks-Ramage, Crew

Alana Rahab, Crew

Andrew Rondeau, Crew

Allison Root, Crew

Amalia Shaban, Crew
Emily Tempte, Crew
Cassandra Williams, Crew
Marc Urbaital, Support Crew
Chad Lent, Support Crew
Chris Petrell, Support Crew
Ralf Muehlen, Support Crew

OFF-PLAYA (YEAR-ROUND) TEAMS

Accounting

Doug Robertson (Doug E Fresh)
Robin Ryan (RedRobin)
Tim Foster (Meanbean)
Frank Diaz (Frolic)
Dominique Hatt
Natalie Villeda (Galaxy)
Dave Thornton (Thorny)

Archive – Art, Images, Videos

Andie Grace – Print Archives, Video Archive Cameragirl – Photo Archives Glenda Solis – Print Archive Jones – Playa Art

COMMUNICATIONS

Marian Goodell, Department Director Andie Grace, Department Manager

INTELLECTUAL PROPERTY

Dan O'Day John Cornwell Terry Gross, General Counsel others under cover

PRESS REGISTRATION TEAM

Yomi Ayeni
Tom LaPorte
Neil Pandya
Meghan Rutigliano
Kim Nowacki
Keith Privett
John Fenoglio
Jodie Kahn, Press Team Manager
Jessica Bobier
Jenny Slafkosky, Press Registration Administration
Greg Gulbrandsen
Dennis Hinkamp
Dan O'Day

WEB ARCHIVE

Keith Privett

General Administration

Zabed Monika, Administrative Manager, HR, Internal Communications Marian Goodell, Business Manager Harley Dubois, Community Services Management, Playa Safety Council

Ray Allen, Government Relations

Robert Brownstein, Tax Accountant and Business Consultant

Lily Rasel, Reception and Office Assistant

Kelly Anders, Miss Kelly; Board Wrangler; On-Playa Staff Support

Paul Schreer, Mr Blue; Facilities Coordinator

Kim Vaccaro, HR Representative

Kat Steinmetz, HR Maven

Robin Ryan, HR

Eric Haugen, Desktop Support & Tech Equipment Purchasing

Legal

Marian Goodell, Mistress of Communications

Ray Allen, Government Relations & Legal Affairs Manager

Andie Grace, Communications Manager

Terry Gross, General Counsel

Michelle Barrett

Brian Blackman

Craig Cardon

Tom Clark, Lobbyist

David Cutler

Scott Freeman

Steve Kronenberg

William Kronenberg

Ramsey Kawar

Bob Lazzarini

David Levin

William Mannierre

Brooke Oliver

Eric Pulver

Dave Rankine
Jacqueline Sabec
Joe Schofield
Owen Seitel
Jerry Snyder
Nevada Properties
See DPW Year Round Ops
Print Production
Marian Goodell, Department Director
Andie Grace, Department Manager
Rebecca Throne, Print Production & Project Manager

TICKET MAILER

Rebecca Throne Jack Taylor

TIP SHEET

Ray Allen Lily Rasel

SURVIVAL GUIDE

Brian de la Cruz, Designer

WHATWHEREWHEN

Calliope Gazetas, designer & editor Paul Showalter, technical support Spanky, calendar manager & editor April Andujar, editor Brad Berwick, editor Rebecca Throne, editor

STICKERS

Elesa Rouel
Valerie Kluss
Pete Marenfeld
John Halycon
Ludwig Klopfer
Steven Blake
Curtis Killorn
Mike Munger
Todd Levy

Regional Committee

Andie Grace
Bex Workman
Carmen Mauk
Joseph Pred
Kelly Anders
Larry Harvey
Marian Goodell
Meghan Rutigliano
Spider Davila
Steven Raspa

Special Events

Team Leads & Core Members: Crimson Rose – Art Director (LLC) \$teven Ra\$pa – Team Lead & Executive Producion

Marcia Crosby – Planning, Decor & Burning Man Department
Lead

Joegh Bullock - Production, Rentals & Infrastructure Lead

Aeion Duckett - Archives

Blue - LNT, Greening, Recycling & Composting

Bettie June - Art Lead

Bobalou (Bob Shilling) - Info & Lost & Found Lead

Blondie (Jan Turner) - Theme Camp Lead

DaveX - Fire Safety Lead

Eggchair Steve (Steve Bissinger) – Design & Graphics

Firekitty (Ilona Orshansky) – Volunteer Coordinator

Joe Fez (Joe Zarate-Sanderlin) - Medical Lead

Jones (Brian Davis) – Map and Placement Lead

Justin Katz – Performer & Stage Lead

Kelly The Kid - Will Call Lead

Kristy Evans – Gate Lead

Mithra (Eddie Colbreth) - Ranger, Security and Police Liaison

Nick Silva - Website

Paula Jayne Treadway – Staff Commisary

Party Radar (Lori Stein) – Mutant Vehicles & Workshop Lead

Peter Ittner - Transpo & Set-up

Ron Halbert – Visuals Co-lead

Sunshine (Arthur Zwern) - Communications Lead

Sparkle – Greeters Lead

Spoon (Mark Petrakis) - Visuals Co-Lead

Tim Treadway – Sound, Lighting

Special Events Rockstar Volunteers & Ongoing Support:

Aaron Merritt (Neon Bunny)

Alex Newman

Andris

Al Lundell

Andrew Wong

Becca Henry

BlueCross

Boy Blondie (Richard Lee)

Bill Barany

CaroLuna

Cameragirl

Celestine Star

David Collin

DA (Dominic Tinio)

daMongolian

Daniel Alexanyan

David Holcomb

David Mills (Tabasco)

Eric White (Plex)

Ezra C.

Furtographer (Randal Alan Smith)

Galaxy

Hal "Phoenix" Muskat

Ice/AJ

Jacob McKean

James

Jason Stephens

John Adams

John Kelly

Joseph Pred

Julia Hannah

Karl Gillick

Kenny Sunshine

Kurt Wahlberg

Iggy Moreno

LadyBee

Larry Dresner

Laird Archer

Luis Luxvibes

Mane Padilla

Mark McGothigan

Michael Olsen

Michael Turner

Nick DeLoren

Nightshade

Orange

Playa Pete

Playaquest (Will Chase)

Paul Carey

Peter Kosho McKenna

Peter Lee

Raychill

Rick Abruzzo

Rooster

Rob Oliver

ScarecCrow

Shameless Heather

Sun McAnamee

Tia Christiansen

Tim Barsky

Ty Bourne

Victoria Mendez

Whiskeydevil

Yvoness (Yvonne Marshall)

And the gazillion artists, performers, theme camps and MANY more volunteers too numerous to list. Thank you!

Technical Team (network, database, web)

DATABASE TEAM

Heather Gallagher (CameraGirl)
Ian Starr
David Brenneman
Julan Nadel and Beezwaxers

ENGINEERING TEAM

Heather Gallagher (CameraGirl)
Calliope Gazetas (Loopy)
Craig Steinberger
Ian Starr (Miss Bliss)
Paul Showalter (Poe)
Rob Miller (Ra)
Will Chase (Playaquest)
Zachary Cole (Trespass)

SYSADMIN TEAM

Heather Gallagher (CameraGirl)
Anthony Fiarito (Alf)
Bill Keller (BillySirr)
Brian Behlendorf
Cat Fougere
Chris Nielsen (Madhatter)
Chris Petrell (Taz)
Clif Cox
Craig Steinberger
Dave Bayer

Dana Wantanabe
John Gilmore
Ludwig Klopfer
Matt Peterson
Paul Showalter (Poe)
Ralf Muehlen
Rebecca Johnson (Mushroom)
Rob Miller (Ra)
Tzara Vierk

TECHNICAL SUPPORT TEAM

Heather Gallagher (CameraGirl) Brendan McKenna (HotShot) Chris Petrell (Taz) Curtis Tyler (Mayfield) Ludwig Klopfer Eric Haugen

WEB TEAM

Marian Goodell
Heather Gallagher (CameraGirl)
Andie Grace (ActionGrl)
Will Chase (Playaquest)
Calliope Gazetas (Loopy)
Paul Showalter (Poe)
Zachary Cole (Trespass)
Alex Bernardin
Andrew Andrews (Noise)
Andrew Johnstone
Beth Klem

Bill Hanson

Bob Salpas

Brent Haas

Brian Foote (Dork)

Britton Holland

Caitlin von Graf (Safetybitch)

Caroline Miller

Catherine Hicks (Star)

Chris Fadling (Spectabillis)

Craig Steinberger

Dana Wantanabe

Dave Laplante (Hovering)

Debbie Rich (Ferocious Pixie)

Emily Sparkle

Glenn Bookout

Henry Lyne

Jane Gribben

Jeff Johnson

John Graham

James Marshall

John Mosbaugh (Mooseballs)

Kristen Ritschel

Margaret Clayton (Maggie Mayday)

Masha Oquinskaia

Michael Barbarino

Michael Michael

Mycho James

Nathan Aaron John Heller

Olivia Sawi

Paul Gutoski

Paul Sundling (WebDaddy)

Rob Miller (Ra)

Ron Tetrick (Chai Guy)

Scott Platsky (Scotto)

Sharon Gosselink (Goddess of Chipmunks)

Tom Kapanka (Spanky)

Wendy Haven

Will Grant (Bluefire)

Zane Mattingly

SUPEREXTRAS

Heather Gallagher (CameraGirl)

Ian Starr (Miss Bliss)

Grover Davis

Aaaron Anderson (Tigger)

Corey Smith (Hackman)

Edward Ingraham (Edge)

Evren Cakir (Edub)

Francis Wenderlich

Hackman

Jeremy Crandell

Jones

Liam Pervisky (Lonestar)

Ray Allen (Cujo)

Rob Miller (Ra)

Scott Platsky (Scotto)

Steve Moffet (Swami Steve)

Termeh Yeghiazarian

Terry Schoop (Retro)

Tom Kapanka (Spanky)

Tony Lewis (Snotto)

Zabed Monika

Ticket Support

Frog Gilmore
Rebecca Throne
Dan of Mystery
Molly Vickart
Joen Madonna
Jimmy Siegel and everyone at Distractions
Carol and Ed Dougherty and all Berkeley Hat Company staff
Eric and Monique Baron and the crew at The Melting Pot
Uncle Fred and the Cheap Thrills/Zoots gang
All the staff at Sports Basement

VOLUNTEER COORDINATORS

Caroline Miller
Chinarut Ruangchotvit
Heather Gallagher (CameraGirl)
Olivia Sawi
Ron Meiners
Morsa Jones
Natalie Villeda (Galaxy)
Sara Chieco (cheeks)
Tim O'Keefe (Espie)
Ilona Orshansky (Fire Kitty)
Chris Boyle (Blaze)
Sarah Sevilla (Sunburn)
Xandra Green (Ice Queen)
Cory McKenzie
Helen Hickman

Elise Eschen (Eke)

Glynda Cotton (witchy)

Mary Rachel Reynolds

Jerry Jones (Mister Bubble)

Mike Hogan (Sparkle)

Heidi Bickner (Jellybean)

Anna Esquivel (Waterdragon)

Elecktra!

Jillian Jaffe (Lady Suddenly)

Corey Christopher (Rooster)

Robert Mirto (Logan)

Angela Sanders (The Muse)

Peter Kula (koola)

Stacie Nunes (BeerSlut)

Kristy Evans

Greg Stramback

Jenefer Duane

Carl Melanson

Ben Thompson

Michael Sutcliffe

Anna Duffy

Brian Rosen (Scoutmaster)

Kathleen Madden (K8)

Shiho Yoshida (Shiho)

Olivia Sawi (O)

Caroline Miller (Mills)

Volunteer Resource Team (VRT)

Rooster (Corey Christopher) - Manager & VC

Molly Vikart (Rocky!) - All Around Office Rock Star Volunteer

Termeh Yeghiazarian (Someone) – In-house Genius

Jocko Magadini- On-Playa Manager

Andrew Wong

Becca Cordray

Blondie (Jan Turner)

Carol Laughlin

Dan of Mystery (Dan Burns)

Elecktra!

Isabel Santis

Lyen Steinke

Matthew Silvey

Party Radar (Lori Stein)

Pinxe (Steve Waxman)

Playamoth (Rod Pujante)

Puppy (Brian Maier)

Raven (Kecia Ashley)

Retro (Terry Schoop)

Office Squad Volunteers

(Survival Guide stuffing, sorting Lost & Found, etc.)

Adam Glucksman aka Patches

Amy Choucalas

Audrey Pickney

Becca Cordray

Brian Sedgwick

Chuck Choucalas

Heather Alterburn aka Ridgeline

Jessica Buenrostro aka Phoenix

Jimmy Wiezerba aka Jimmy the Kid

Leanna Mariglia aka Squirt

Louie Daltwyr aka Ubu

Mark Rodriguez

Matthew Silvey

Maya Borqueta

Nicole Anastasi

Sherry Young

Sonie Sampson

Steve Pollet aka Chtiven

Zoe X Ryan aka Zyon

MAKE BURNING MAN SHOW THEIR ACTUAL FINANCIAL RECORDS!!! THEY ARE HIDING MONEY (PROFITS) THAT GO TO A FEW SELECTED ELITES!!! DEMAND AN FBI/FTC INVESTIGATION OF THEIR FINANCIALS!

At Burning Man headquarters in the Bayview, Marcia Crosby, 53, occupies a narrow cubby. You'd think a senior staffer with a business card that reads "Cafe and Ice Manager, Decor Manager and Special Events Coordinator" would merit a corner office or at least a window.

Q:What is served at the Center Camp Cafe?

A: There are two stages, one for musical performances. The other one is for spoken word. It's like running a downtown community center in the middle of the desert.

Q:Do you wear a uniform?

A: No, but I do have a Utilikilt that allows the cool desert breezes to blow through.

Read More

Q:Do you devise the menu?

A: There is no food. It is coffee as a social lubricant.

Q:What are the cafe hours?

A: We open on Monday when the event opens (Aug. 30) and we

close on the following Monday (Sept. 6) We're 24/7. I'm at the cafe any hour of the day or night that I need to be.

Q:How many hours sleep can you get by on?

A: I've gone on two.

Q:How did you get on the Burning Man staff?

A: I did a party that the Burning Man board came to. They said, "We understand you decorated this whole party out of a Dumpster." I said, "Yep." They said, "We have a job for you."

Q:Single distinct memory from your first Burning Man?

A: 1994. There was a dust storm that then became a hailstorm. Maybe that would have been '95. We haven't had hail in a long, long time.

Q:How big has it gotten?

A: Somewhere between 40,000 and 45,000, I believe.

Q:Where did you grow up?

A: Pembroke, Mass. It's somewhere between Boston and Cape Cod.

Q:You co-founded the Climate Theater. How did that come about?

A: In 1984, Joegh Bullock and I got a warehouse space, and we

were going to make it a photography studio and a performance space. As we were creating some of the risers, an artist approached us with a show. It just rolled, rolled, rolled right down the road. Great shows kept coming up, and we're going, "What do you know? We're theater producers."

Q:What is the status of the Climate?

A: It was doing really good up until a month ago. The lease is up, so it's gone on six-month residency at the Traveling Jewish Theatre.

Q:What is the status of you and Joegh Bullock?

A: We are great friends. We were together for 17 years. We lived together and we were producing partners. If that's not a marriage, I don't know what is. I still work with him on occasional events.

Q:Where do you live?

A: The Inner Mission, proudly. In that crazy time when they were giving out mortgages to people that they shouldn't have, I got one. And I bought a little place, 600 square feet.

Q:Neighborhood hangout?

A: I like to think of my corner bar as Community Thrift (on Valencia Street). I'm not much of a drinker but I love thrift stores.

Q:Have a pet?

A: No. Four weeks in the desert it's really hard to find a pet-sitter.

Q:What kind of car do you drive?

A: I ride a bicycle. I'm an early adopter. I have never owned a car and proud of it.

Q:What would you buy if you could?

A: I'd probably take care of some friends who are struggling. I've got friends who work in very traditional industries. We sit around and they go, 'Who would have thunk Marcia with all her crazy stuff, she's the one with a stable job and we're all on unemployment.'

Q:Who plays you in the movie?

A: If she was a little bit younger, Charlotte Rampling.

Q:Are you involved in a serious relationship?

A: Nope. I'm absolutely single. Set me up.

What "Volunteers" say:

ClassOf98 says:

Burning Man is not the same financially struggling company it was in the beginning. Nowadays people pay up to \$400 to attend, while the event earns up to \$25 million for the company.

Not all volunteers get comp tickets — so BM effectively wants (some) people to pay \$400 to work for free. Do you think we can't see who's profiting and where the money goes? Give BWB a few million to do good in the world, then we can talk about volunteerism and the need for free manpower.

IFellFromTheSky says:

b mAN should be paying ALL of their employees , voluntold or not with the cash flow their sporting these days

Err says:

"Don't want to spend \$380 on a ticket? Don't go."

That's not listening to volunteers Or planning and safeguarding the future.

Just because you are okay propping up a multimillion dollar business on your dime doesn't mean others are, or that it should be acceptable.

Burnt Out "Local Leader" says: November 17, 2015 at 1:27 pm Uh yeah, whatever Harley. Your regional support system is a sham that hasn't offered much actual help. "Hold a town hall" is not strong advice. Selecting cronies as RCs does not build community.

The "We're changing the world" mantra is a lie. We're throwing parties. They're terrific parties, but they aren't changing the world.

I learned my lesson about volunteering for you a few years ago.

Tell you what BMHQ. I'll volunteer again the moment you offer actual, real transparency about your nonprofit, and list your incomes and expenses in a non-obfuscated manner. Until then – I'll attend your big party, and have a great time.

Broken Burn says:

The regionals are collapsing because no good people will work very long for free, just like the main event wouldn't happen if every manager and supervisor were told to work for free. Do as we say, not as we do.

It's okay, just repeat the mantra about how your drugged up dirt rave is going to change the world, with \$400 tickets and unpaid volunteers killing themselves to make it happen. The dream may not be dead yet, but your patient is waking up and drinking coffee.

So hurry, because before more of us figure out how the business model works, you need to find a new team willing to risk a quarter million dollars of debt to build your temple again.

Becaus	se that'	s "gift	ing".

IFellFromTheSky says: scott the "negative energy" comes from folks who see how

things really work with the BMORGglad to see you are still on the kool-aidthey need folks like you
RaceAgainstTime says: It's a race against time for the org. Most burners burn out on volunteerism and making things happen, and as they see behind the Burning Man Curtain and see it's not all puppies and bunnies back there.
Can the org recruit new kool-aid chugging believers faster than its volunteer base wizens up and quits? that's what this committee is about.
IFellFromTheSky says: oh BTW "the hustler" where is media mecca again? right next to the BMORG's airsteams
The Hustler says: Interesting.
The same of the state of the st

I can point out a few trolls here, of whom I don't think I am one.

I was going with the conspiracy theory that all of we volunteers are somehow duped into servitude by an evil global corporation. If you read other blog posts here, it's a common theme, typically with the poor grasp of reality and English one expects.

I read a thing recently in the New York Times or Guardian or something saying how Millenials are moving toward oppressing freedom of speech on college campuses, and have little in the way of tolerance or ability to communicate.

Bobo says:

First time Burner (it was great :). I just have a simple question – why wasn't an open call for participation posted for this volunteer committee?

Second, are there already open calls for participation for other volunteer opportunities? Where can we find them?

Thanks!			

Camp Mom says:

I have Volunteered at Burning Man for five years. I believe the Volunteers should be shown they are appreciated. We have to work a set number of 8 hr shifts & one Burn shift to be Gifted a Ticket. I believe this is a fair system. My husband works with another Department & although I know he loves working with them. He does not feel appreciated. He works multiple hours pre-event- on line & is given no credit for those hours. Than he works the same Department at the Burn & he can not combine his time. He is not even Gifted a Half Price Ticket. I know he loves working DMV. Now he does not want to go to Burning Man. He says it will be too expensive & he does not want to Volunteer any

more. Ending Comment "Love Your Volunteers- If they help you out enough .. Gift Them Tickets" .

— Simon Sinek, Start with Why: How Great Leaders Inspire Everyone to Take Action

It's obvious they are in trouble on the volunteer front, perhaps not satisfied being "stuck with whomever's left." Too bad they are again doing it entirely the wrong way, but their NPD won't let them do it right: empowering the volunteers who create the event is against their seven NPD principles, as outlined by Vaknin:

- 1. Shamelessness. Inability to process shame in a healthy way.
- 2. Magical Thinking. See themselves as perfect using distortion and illusion, and dump shame on others.
- 3. Arrogance. Elevate selves by degrading others.
- 4. Envy. Use contempt to minimize others.
- 5. Entitlement. Consider themselves superior.
- 6. Exploitation. Using others without regard for their feelings or interests.
- 7. Bad Boundaries. Others are extensions of themselves, and exist only to serve their needs.

What's funny is the Borg could claim all was well before coming up with this "volunteer team" idea. It now admits that there are problems with keeping the volunteer resource on tap and under control. They can now use this "team" as a lightning rod to attract and discharge complaints from the revolting peasants, as well as to provide a focus group to test the efficacy of future propaganda plans.

Aside from the usual "if you don't like it don't come" shilling, I am amused at the comments here from people falling all over themselves to be part of the volunteer side of the "team." Notice that the character and breadth of experience of the volunteer side of the "team" is not explicit, with no requirement for representing artists, theme camps and MVs. Instead they kept the selection in-house: "To find them, we put out a call to all managers for the entire organization, and they gave us their best candidates, who were then vetted by the Volunteer Squad and selected by staff."

I am sure the managers are the best source. Gods forbid the revolting peasants choosing their own representatives! After all, they are only a necessary evil anyway, right?

In case the post does not make the "us vs. them" hierarchy clear, just consider this early part above:

"The staff members who were involved in this process will go to the meetings and be the team's bridge to the office. We don't have a name for them yet. It's Vav from Tech, DA from DPW, Marcia from the Café and Special Events, and Stuart Mangrum the Director of Education. It's their job to transport information between the team and the office staff to help jump-start this."

Got to keep them volunteers at arm's length with some staff to insulate/blame!

But most important, notice that they are NOT seeking creative input for the event from "the volunteers," only what is needed to

keep	them	volur	nteerir	ŋg.

Gary Landis says:

I was at the 2015 BM, for a week, and I have listened to hundreds of Participants agreeing with me about adding a couple of "SHOWER" areas By adding \$20. To the ticket price, with 75,000 Participants in Black Rock City, you would have More than One Million Dollars to set up Three or four LARGE SHOWER FACILITIES, So We All can Be Reasonably Clean Everyday At Anytime! I Believe Most People Would Agree With This. The very limited access to "Pyramid Saunas" and "Foam Baths" are nice, But Totoally Inadequate under the Circumstances. We All Do Not Arrive In RV's That Have Built-In Showers. All Participants Would Be Happier, Healthier And Cleaner If This Could Be Done For 2016. \$20. More? YES!!!

lifeisshort says:

Curmudgeon alert! I will volunteer NO MORE...... This was my ten year and with each passing year I found this thing, that was once fun loving and free form was morphing into something rigid and overly formalized......LIKE A JOB. Fortunately, anyone coming on board will know no difference, as they have no previous experience to compare it to. Good Luck with this New Team!

Falcon5 says:

Marcia Crosby gave Herpes and she gave it to other guys on the

Playa. I want to sue Burning Man for infecting us all because she didn't tell people, ahead of time, that she had it.

Nomad says:

lifeisshort brings up a fundamental choice: does the Team try to recapture the old volunteers, or instead focus on the new ones. No, you can't "do both," as lifeisshort's comment shows. The event has changed as so have the volunteers. But though the Borg would like to see this as a ancillary issue, it speaks to the core of the event, because theme camps, MVs and playa art are all volunteer efforts. How you decide to "encourage" volunteers in an environment where many are jumping ship, defines the event. You are making a choice regardless if you are aware of it.

Dnt kilthemesenger says:

I did rogue volunteering every year for many years , only recently found the "golden ticket" Working a certain number ofshifts gets me: A guarunteed ticket, parking pass, commisary, shower pass... Yes i must work hard for certain hours. The trick was finding a team where my limited skill set would fit their needs, they are not age/gender biased, and I would enjoy. AND could geton the team ... Certain crews are nearly impossible For example, DPW...even after blowing the "right" people, actually recieving an email back from a team lead is... A fantasy ... It is soooo interesting when you do know the truth, to observe the bullshit... Girl friends and sluts seem to get jobs which were not advertised Then suddenly full. (Fluffers)

Many of us can see behind the curtain know that the elite are having a good time at the volunteers expense ... Just look at this years theme . the funtion of the few is to provide the ART-o TAINMENT for the elite party goers. L u m p It . It gets better. Paid nannys with children running around the commisary. Hello , if I have to leave my dog for two weeks, surly you can leave your brats with the nanny back in san fran.

Spoier alert: what 's up with kids under 11 getting in for free.? And how are children radically self reliant?

BURNING MAN IS A SCAM!

Burning Man Is Silicon Valley's Last Desperate Infantile Scream

Burning Man people don't care what you say about them. Most of them know that they are utterly narcissistic sex and drug crazed idiots with no concept of consequences. They live for the next rationalization. They acquire all of the drugs, the mindless sex and the vapid cult-like BS they desire at Burning Man, so they are willing to endure the bright lights of public derision. Nobody in their right mind will go there any more. Silicon Valley millionaires are now cancelling their reservations.

There are almost no black people at Burning Man. Burning Man is a "look at us White Folks" kind of thing.

There are almost no people at Burning Man who are not on medication or who do not need to be deeply medicated.

There are no "burners" who tolerate any outsiders who do not comply with their delusions.

There are almost no women at Burning Man who are not dressed as hookers yet they scream all day about "women's rights" and "equal appreciation". Women at Burning Man allow strangers to come up and squeeze their boobs.

There are almost no Burning Man people who have ever actually thought about the fact that they are copying a Mel Gibson movie (Mad Max) made by a corporation in order to try to be anti-corporate.

90% of the people at Burning Man have Herpes, 30% have HIV/AIDS and over 1000 people get a new case of Syphilis at each new Burning Man.

Hundreds of young women are date raped at Burning Man, in drug-induced stupors, and the amnesiac effects of the drugs used prevent them from even remembering the date rapes.

Law enforcement bugs every internet network and phone App that can touch the Burning Man site.

The dust at Burning Man is filled with toxic materials from Nevada weapons tests.

Everything at Burning Man is covered in dirt and dust.

So WHY do you want to go to Burning Man?

Burning Man Aggregates The Single Largest Collection of Assholes On Earth

Going to Burning Man is a middle-age cry for help - New York Post

New York Post. latest in living ... Why **millennials** cheat less than their parents ... if **Burning Man** sets the stage for them to be the way that they really ...

nypost.com/2016/08/29/going-to-burning-man-is-a-midd...

From sex to friendship, are millennials' lives ruled by ...

From sex to friendship, are **millennials'** lives ruled by narcissism? ... As she leaves **Burning Man**, Witt tries to imagine a future sexuality without shame, ...

<u>newstatesman.com/culture/books/2017/01/sex-friendship</u>

2015 Which Famous Assholes Are Going To Burning Man ...

Who are the rich and famous a**holes you'll see turnt up at the turnkey camps of **Burning Man** 2015? Based on their public comments, social media posts and history of ...

https://burners.me/2015/08/06/2015-which-famous-assholes-are...

Which Famous A**holes Are Going To Burning Man 2017? - Broke ...

But it will probably be a more beautiful thing for you if you can avoid me and these **assholes** at **Burning Man** 2017. Like this article?

brokeassstuart.com/blog/2017/08/03/famous-aholes-going-burn

Why the rich love Burning Man - Salon.com

In principle the annual **Burning Man** festival sounds a bit like a socialist utopia: bring thousands of people to an empty desert to create an alternative ...

salon.com/2015/08/27/why the rich love burning man

'Burning Man for the 1%': the desert party for the tech elite ...

Further Future is the tech-centric, unapologetically luxurious alternative to **Burning Man**, complete with personal assistants, spa treatments and fine dining

https://www.theguardian.com/business/2016/may/02/furt

Burning Anus issues a Burning Man, Rectum, Burning Sensation after a Burner Bowel ...

A **burning** sensation in the anus or during and after a bowel movement is not an uncommon experience and every person may experience it at some point in time.

<u>healthhype.com/burning-anus-rectum-burning-sensation-</u>

Burning Man, Festival Of The Rich | Forum | Archinect

Does **burning man** even matter ... **Burning Man**, Festival Of The Rich ... and see the cultural appropriated deadlocked white**assholes** in my Minute **Man** bunker in ...

<u>archinect.com/forum/thread/133810975/burning-man-festi</u>

<u>Sex Advice From Burning Man Attendees - Nerve</u>

I don't want to be the **asshole** pushing her head down, ... Good for **man** junk, ... What kind of etiquette is appropriate for picking up people at **Burning Man**?

<u>nerve.com/advice/sex-advice-from/sex-advice-from-bu...</u>

The Dark Side of Burning Man: Rape on the Playa | The ...

Whenever you hear about **Burning Man**, it's often about the art, the peace, the spiritual enlightenment, and, most importantly, the freedom. Some burners, as the...

https://archives.sfweekly.com/exhibitionist/2012/09/19/the-dark-side-of...

WE TOLD YOU SO: GOOGLE EXISTS BECAUSE OF FAKE TRAFFIC

For over a decade, an alliance of investigators from www.googleinvestigations.com has filed charges about Google's criminally fraudulent operations. Now, their charges have been validated by industry experts. Hillary Clinton based her Presidential campaign on Google's promise to deliver the White House via internet election rigging of voter impressions but she lost because Google could only deliver fake voters.

Google Issuing Refunds to Advertisers Over Fake Traffic, Plans New Safeguard

Some advertisers question level of refunds, want more details about fraudulent traffic

The Google logo is seen at the company's headquarters in Mountain View, Calif.

The Google logo is seen at the company's headquarters in Mountain View, Calif. Photo: Associated Press

By

Lara O'Reilly

39 COMMENTS

<u>Alphabet</u> Inc.'s <u>GOOGL -0.37%</u> Google is issuing refunds to advertisers for ads bought through its platform that ran on sites with fake traffic, people familiar with the situation said, as the company develops a tool to give buyers more transparency about their purchases.

In the past few weeks, Google has informed hundreds of marketers and ad agency partners about the issue with invalid traffic, known in the industry as "ad fraud." The ads were bought using the company's DoubleClick Bid Manager.

Google's refunds amount to only a fraction of the total ad spending served to invalid traffic, which has left some advertising executives unsatisfied, the people familiar with the

situation said. Google has offered to repay its "platform fee," which ad buyers said typically ranges from about 7% to 10% of the total ad buy.

The company says this is appropriate, because it doesn't control the rest of the money. Typically, advertisers use DoubleClick Bid Manager to target audiences across vast numbers of websites in seconds by connecting to dozens of online ad exchanges, marketplaces that connect buyers and publishers through real-time auctions.

The ad spending flows through to the exchanges. The problems arise when ads run on publisher sites with fraudulent traffic, such as those where clicks are generated by software programs known as "bots" instead of humans. This is an issue of growing to concern to marketers. It is difficult to recoup the money paid to those sites when the issue is discovered too late.

Advertisers often receive small credits from Google and their other ad-tech vendors when they detect discrepancies, but in this case, for some buyers, the instance of fraud discovered was larger than usual.

Scott Spencer, director of product management for Google, acknowledged that refunds have been paid, but he declined to provide a dollar figure for the amount being returned. Some ad buyers said the refund amounts range from "less money than you would spend on a sandwich" to hundreds of thousands of dollars.

Some agencies and advertisers would have been impacted more than others, depending on their level of spending during the period and the types of ads they bought.

"Today, we can't disclose the information about third parties," Mr. Spencer said. "So when we aren't able to catch invalid traffic before it impacts our advertisers and we're unable to refund their media spend, it hurts us, even if we're not responsible."

Google is working on a fix it hopes will provide some clarity over which technology providers in the ad-buying chain are responsible for issuing refunds. It is also working on technology to ensure advertisers automatically receive a full credit back from Google and its partners if incidents occur again.

The company said it is entering discussions with the 100-plus exchanges, ad networks and publishers DoubleClick Bid Manager plugs into and asking them to display to ad buyers whether they are willing to refund the entire media spend if ad-fraud instances occur. Buyers could then opt to filter out the sources of inventory that don't have such a policy.

Mr. Spencer said Google expects "high rates of adoption" among exchanges, and that the ones it had spoken to so far had been "very supportive" of the effort.

Another point of contention among those receiving refunds is that they haven't been given details about where their ads ended up or specific details about the exploits the fraudsters used, so that advertisers and agencies can apply their own safeguards in the future.

"We need to be very careful about commenting on or discussing specifics about bots or our detection," Mr. Spencer said. "Often fraudsters will change their approaches and strategies

based on our public comments."

Of the billions of dollars flowing into online advertising each year, a percentage is inadvertently shown to sites with fake traffic, with fraudsters siphoning off advertisers' money for themselves.

The industry's efforts to rein in fraud appear to have an impact. Some \$6.5 billion in ad spending will be wasted this year to fraud, down 10% from 2016, according to a report released in May by the Association of National Advertisers and ad-fraud detection firm WhiteOps.

The methods the fraudsters use are highly sophisticated. Some infect unsuspecting consumers' computers with malware to form a "botnet" that clicks on ads in the background.

Fraudsters are often adept at covering their tracks, which can make their activity difficult to spot until after the event has occurred.

For years, Google has had teams dedicated to filtering out fraud before an advertiser makes a bid on an ad. Those teams can also prevent exchanges from being paid if an ad has already been bid on, but invalid traffic is quickly detected. The teams also work to discover historical instances of fraud, which is what happened in this particular case.

Google said the buyers it contacted in this instance were impacted by invalid traffic over the course of a few months this year, primarily in the second quarter. Part of that traffic affected video ads, which carry higher ad rates than typical display ads and are therefore an attractive target for fraudsters.

Google has also joined a number of industry initiatives, such as the "Ads.txt" project launched in May by the Interactive Advertising Bureau, an industry trade body. The tool lets premium publishers insert a text file on their web servers to list all the ad tech vendors authorized to sell their inventory so ad buyers can confirm which platforms are selling legitimate ads.

"When people talk about [ad fraud], there's a big specter to it and a big concern about invalid traffic in digital," said Mr. Spencer. "It's not that large in terms of a percentage of what people are buying, but it can be a little bit scary to buyers, and our goal is to remove that to improve the trust overall in the ecosystem."

—Alexandra Bruell contributed to this article

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